



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – SOCIOLOGY, ECONOMICS, & HISTORY

THIRD SEMESTER – APRIL 2017

CO 3203–INDUSTRIAL RELATIONS

Date: 04-05-2017
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. Define Industrial Relations.
2. What do you mean by Closure?
3. Write a note on 'Works Committee'.
4. List out the various forms of Strikes.
5. What is a Trade Union?
6. Define Collective Bargaining.
7. What do you mean by Arbitration?
8. Explain the term 'Retrenchment'.
9. List out the approaches to employee discipline.
10. Define the term 'Grievance'.

SECTION – B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Why Collective Bargaining has not flourished in India? – Explain.
12. Explain in brief the objectives of workers participation in management.
13. What are the essential conditions for good Industrial Relations? – Explain.
14. Can a worker challenge punishment? – Comment.
15. Describe the various theories of a Trade Union with an example.
16. What is Employee Discipline? Explain the objectives of the same.
17. What are the desirable features of a grievance procedure? Which part should be remembered when handling a grievance?

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. Write a note on workers participation in management and explain the functions of the same.
19. Why are grievances caused in an organization? How can these be redressed?
20. What are the causes for poor industrial relations? Give your suggestions to improve industrial relations in our country.
21. Discuss the rights and liabilities of registered trade unions.

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