



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION – COMMERCE

SECOND SEMESTER – APRIL 2022

PCO 2502 – HUMAN RESOURCE MANAGEMENT

Date: 17-06-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

SECTION A

ANSWER ALL THE QUESTIONS

(10X2=20)

- 1) What is E-Recruitment?
- 2) What is work-life balance?
- 3) Write a short note on-field review method.
- 4) Define HR Planning.
- 5) What is the need for HR policy?
- 6) State any four kinds of selection tests.
- 7) How do you define a Stress interview?
- 8) What do you understand about the term 'Dry promotion'?
- 9) What is skill inventory?
- 10) What is vestibule training?

SECTION B

ANSWER ANY FOUR QUESTIONS

(4X10=40)

- 11) Briefly explain the functions of Human Resource Management.
- 12) Discuss the problems faced in Human Resource Planning. How can these problems be overcome?
- 13) Explain the importance of discipline. What are the principles to be followed to maintain discipline?
- 14) If you are responsible for hiring someone for Deputy Principal in Loyola College, which recruitment sources would you use? Why? Which recruitment sources would you avoid? Why?
- 15) How can performance appraisal be made more effective? Discuss.
- 16) What are the principles to be kept in mind while designing a good employee training programme?
- 17) What are the various hurdles in a selection procedure? State the objectives of a good selection policy?

SECTION C

ANSWER ANY TWO QUESTIONS

(2X20=40)

- 18) What is training? Explain the different methods of training.
- 19) Explain the internal and external sources of recruitment.
- 20) What is a grievance? What are the causes of grievances? Why do we need a Grievances Redressal procedure?
- 21) What do you understand by Performance Appraisal? Explain the methods of Performance Appraisal.
