LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION - COMMERCE

FOURTH SEMESTER - APRIL 2022

PCO 4505 – E-COMMERCE

Date: 24-06-2022 Dept. No. Time: 01:00 PM - 04:00 PM

SECTION - A

 $(10 \ge 2 = 20)$

Max.: 100 Marks

1. What is OTT?

Answer ALL questions:

- 2. Write the HTML tag used for text aligning to the center.
- 3. What is phishing?
- 4. Write a short note on e Trade.
- 5. What are net threats?
- 6. What do you mean by firewalls?
- 7. What is quick commerce?
- 8. Give a brief note on "Dropshipping"?
- 9. What is a POP UP?
- 10. Write a short note on 'E-Security'.

SECTION - B

Answer any FOUR questions:

- 11. What are the components of EDI? Explain.
- 12. Explain the different methods of E-payments system.
- 13. Differentiate between Brick and Mortar model and E Commerce.
- 14. What is order fulfillment? Also explain its methods.
- 15. What are the precautions to be taken while shopping online? Explain.
- 16. Explain the importance of E- Trading.
- 17. Explain the role of search engine in business.

SECTION - C

Answer any TWO questions:

- 18. What are the advantages and disadvantages of e-commerce? Explain.
- 19. How to measure the effectiveness of a digital presence? Explain.
- 20. Explain the procedures involved in online shopping. Give examples.
- 21. What are the advantages and disadvantages of E-Trading? Explain.

 $(4 \times 10 = 40)$

 $(2 \times 20 = 40)$