LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION - COMMERCE

FIRST SEMESTER – **NOVEMBER 2022**

PCO1MC03 – STRATEGIC MARKETING MANAGEMENT

Date: 25-11-2022

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

SECTION A					
Answer ALL the questions					
1	Answer the following		(5 x	(5 x 1 = 5)	
a)	Define "Product Mix".		K1	CO1	
b)	List any two benefits of market space.		K1	CO1	
c)	Name the major tools of promotion		K1	CO1	
d)	What is VALS?		K1	CO1	
e)	Who is the father of modern marketing?		K1	CO1	
2	Match the following (1			1 = 5)	
a)	Performance marketing	i) Mixed bundling	K2	CO1	
b)	Learning	ii) Low-interest financing	K2	CO1	
c)	Sales promotion	iii) Financial accountability	K2	CO1	
d)	Promotional pricing	iv) Consumer Psychology	K2	CO1	
e)	Product line	v) Short-term incentives	K2	CO1	
SECTION B					
An	nswer any THREE of the following in 500 words (3 x 10 = 30				
3	Develop a market segmentation strategy for a cosmetic product using psychographic		K3	CO2	
4	Identify the main types of entities in marketing.		K3	CO2	
5			K3	CO2	
6	Construct the five-stage model of the consumer buying process.		K3	CO2	
7	Illustrate the list of product mix width and product line length of a company.		K3	CO2	
	SECTION C				
Answer any TWO of the following in 500 words (2			(2 x 12.	5 = 25)	
8	Examine the key customer markets with examples.			CO3	
9	Analyse the channel members functions.			CO3	
10	Classify the common product life-cycle patterns.		K4	CO3	
11	Explain the various objectives of pricing.			CO3	
SECTION D					
Answer any ONE of the following in 1000 words $(1 \times 15 = 15)$					
12	Explain the main dimensions of product and services differentiation.			CO4	
13	Evaluate the main components of a broad marketing environment.		K5	CO4	
SECTION E					
Answer any ONE of the following in 1000 words (1 x				20)	
14			K6	CO5	
15	Discuss the various steps involved in developing effective communication.		K6	CO5	
