



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A.DEGREE EXAMINATION – BUSINESS ADMINISTRATION

FOURTH SEMESTER – APRIL 2019

16/17UBU4MC02– INDUSTRIAL RELATIONS

Date: 04-04-2019

Dept. No.

Max. : 100 Marks

Time: 09:00-12:00

PART – A

Answer ALL the questions

(10 * 2 = 20 Marks)

1. What do you mean by Industrial Relations?
2. What is Industrial Harmony?
3. Give any three objectives of Industrial Dispute Act.
4. What is Industrial Conflict?
5. What is collective bargaining?
6. What do you mean by workers participation in management?
7. Define Trade Union.
8. What do you mean by Grievance?
9. Give examples for any three leading trade unions in India.
10. Define Discipline.

PART – B

Answer any FOUR questions

(4 * 10 = 40 Marks)

11. Bring out the characteristics of Industrial relations.
12. Explain the various forms of strike. Which method is so bad, why?
13. What are the ill effects of Industrial Non-Harmony?
14. What are the causes of Industrial Conflict?
15. Explain the functions of Workers Participation in Management.
16. What are the features of Trade unions in India?
17. What are the causes of Indiscipline?

PART – C

Answer any TWO Questions

(2 * 20 = 40 Marks)

18. Write a short overview on Industrial relations and bring out the factors influencing Industrial Relationship.
19. Write a detailed note on process of Workers participation in Management.
20. Explain in detail about the various measures to strengthen trade union in India.
21. Explain the various disciplinary measures taken against Indiscipline?

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