



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION

FIFTH SEMESTER – APRIL 2022

17UBU5MC03 – HUMAN RESOURCE MANAGEMENT

Date: 17-06-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

PART – A

Q. No Answer ALL questions

(10 * 2 = 20 Marks)

- 1 Recall any two differences between HRM and Strategic HRM.
- 2 List any two functions of HRM.
- 3 Define the term 'Job Specification'.
- 4 List out any two problems in outsourcing HRM.
- 5 Identify any two external factors affecting HR recruitment.
- 6 Recall the steps involved in Employee Interview process.
- 7 Identify any two differences between Training and Development.
- 8 Label the methods of Appraisal Interviews.
- 9 What do you mean by the term 'Employee Assistance Program'.
- 10 State the principle of 'Hot stove Rule of Discipline'.

PART – B

Answer any FOUR questions

(4 * 10 = 40 Marks)

- 11 Evaluate the relevance of Human resource department in an organization.
- 12 Scrutinize on the key elements of HR Retention plan.
- 13 Enumerate the factors that influence HR planning.
- 14 Examine the sources of external Recruitment.
- 15 Recommend the types of tests that are used in selection process.
- 16 Validate the steps involved in Potential Appraisal.
- 17 Analyze the factors contributing to effective Team building.

PART – C

Answer any TWO questions

(2 * 20 = 40 Marks)

- 18 Elaborate on the various functions of HRM.
- 19 Discuss the various steps involved in HR planning.
- 20 ABC Ltd has about 3000 employees in its plant. It undertakes performance appraisal on informal basis. The company wants to adopt a formal appraisal system. Advise the company as to how it should implement its new appraisal system.
- 21 Probe the personal and organizational factors that cause Job stress.
