



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION

THIRD SEMESTER – APRIL 2022

UBU 3503 – HUMAN RESOURCE MANAGEMENT

Date: 15-06-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

PART – A

Q. No Answer ALL questions

(10 * 2 = 20 Marks)

- 1 Define the term 'Strategic HRM'.
- 2 List any two HRM functions that can be outsourced.
- 3 What is meant by 'Job Evaluation'?
- 4 Recall any two factors that affect Recruitment process.
- 5 Define the term 'Layoff'.
- 6 State any three elements of Succession planning.
- 7 Identify any two objectives of Performance appraisal.
- 8 List any two purposes of 'Potential Appraisal'.
- 9 Define the term 'Employee Assistance Program'.
- 10 List the stages of Team development.

PART – B

Answer any FOUR questions

(4 * 10 = 40 Marks)

- 11 Analyse the qualities of a Human resource manager.
- 12 Discuss the current and near-future trends in E-HRM.
- 13 Examine the steps involved in Job Analysis.
- 14 Enumerate the various sources of Recruitment.
- 15 Discuss the benefits of Training and Development.
- 16 Evaluate the steps involved in Potential Appraisal.
- 17 Recommend the methods for overcoming Job stress.

PART – C

Answer any TWO questions

(2 * 20 = 40 Marks)

- 18 Scrutinize on the various steps involved in HRP process.
- 19 Discuss the methods of executive development.
- 20 Describe the modern methods of Performance Appraisal.
- 21 Probe the causes of employee grievances in an organization. How can such grievances be managed effectively?
