

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**



**U.G. DEGREE EXAMINATION – ALLIED**

**THIRD SEMESTER – APRIL 2023**

**BU 3202 – INDUSTRIAL RELATIONS**

Date: 12-05-2023

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

**PART – A**

**Q. No Answer ALL questions**

**(10 x 2 = 20 Marks)**

- 1 Define “Industrial Relations”.
- 2 Write the causes of poor Industrial Relations.
- 3 What is a Work-to-rule Strike?
- 4 Write a short note on Picketing.
- 5 Define “Collective Bargaining”.
- 6 What are the features of Plant Councils?
- 7 What are the objectives of Trade Union?
- 8 Expand: INTUC.
- 9 Write the nature of Grievances.
- 10 List the causes of Indiscipline.

**PART – B**

**Answer any FOUR Questions**

**(4 x 10 = 40 Marks)**

- 11 Explain the different approaches to Industrial Relations.
- 12 Discuss in detail about the characteristics and scope of the Industrial Relations.
- 13 Describe the methods utilized to resolve Industrial Disputes.
- 14 Elaborate the machinery for settlement of Industrial Disputes.
- 15 Explain the types of Collective Bargaining.
- 16 Illustrate the objectives and functions of CITU.
- 17 Discuss the Grievance Redressal Procedure.

**PART – C**

**Answer any TWO Questions**

**(2 x 20 = 40 Marks)**

- 18 Describe the causes of Industrial Disputes.
- 19 Elaborate the various methods of Workers Participation in Management with illustrations.
- 20 Elucidate the problems faced by Trade Unions in India.
- 21 Explain the various disciplinary measures taken against Indiscipline.

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