



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION

FIFTH SEMESTER – APRIL 2023

BU 5508 – HUMAN RESOURCE MANAGEMENT

Date: 05-05-2023

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

PART – A

Q. No Answer ALL Questions

(10 x 2 = 20 Marks)

- 1 Define Human Resource Management.
- 2 Define Human Resource Planning.
- 3 Write a short note on Psychological Testing.
- 4 What is Talent Acquisition?
- 5 Define Performance Appraisal.
- 6 Define Learning.
- 7 Define Attrition management.
- 8 Write a short note on Training.
- 9 Indicate any two characteristics of Competency.
- 10 Define Team.

PART – B

Answer any FOUR Questions

(4 x 10 = 40 Marks)

- 11 Explain the Roles of Human Resource Manager.
- 12 Elaborate the Characteristics of Human Resource Planning.
- 13 Summarize the Factors affecting Recruitment.
- 14 Discuss the difference between Learning and Development.
- 15 Explicate the different Stages of Competency.
- 16 Elaborate the Characteristics of Mentoring.
- 17 Describe the causes of Employee Grievances.

PART – C

Answer any TWO Questions

(2 x 20 = 40 Marks)

- 18 Describe the Qualities of a good Human Resource Manager.
- 19 Elucidate the steps involved in Human Resource planning.
- 20 Elaborate the Sources of recruitment.
- 21 Explain the different types of on the job and off the job methods of training.

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