

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**



**B.A. DEGREE EXAMINATION – ECONOMICS**

**THIRD SEMESTER – NOVEMBER 2018**

**BU 3202 – INDUSTRIAL RELATIONS**

Date: 30-10-2018

Dept. No.

Max. : 100 Marks

Time: 01:00-04:00

**PART – A**

Answer **ALL** the questions:

(10 x 2 = 20)

1. What is meant by Industrial Relations?
2. What are the objectives of the Trade Union Act?
3. What is Picketing?
4. How is voluntary arbitration different from compulsory arbitration?
5. Differentiate 'award' and 'settlement'.
6. What is Progressive Discipline?
7. Define INTUC.
8. Define Grievance.
9. What is a Joint Management Council?
10. What are works committees?

**PART – B**

Answer any **FOUR** questions:

(4 X 10 = 40)

11. What are the characteristics of a trade union? And state the objectives of INTUC.
12. Explain the Duties of a Labour Welfare Officer.
13. Describe the qualities and role of a Conciliator.
14. Explain the various steps involved in Collective Bargaining.
15. State the role of the government in collective bargaining.
16. What is workers participation in management? And explain its significance in organisations.
17. Explain briefly the rules of registered trade union.

**PART – C**

Answer any **TWO** questions:

(2 X 20 = 40)

18. How is workers participation in management carried out in Indian industries? Is it a success in India?
19. Explain the scope of collective Bargaining Agreements. And what Suggestions do you like to make regarding the success of Collective Bargaining in India?
20. Briefly explain the various causes of Industrial Unrest.
21. Critically evaluate the working of the conciliation machinery in India.

\*\*\*\*\*