

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**U.G. DEGREE EXAMINATION – ALLIED****THIRD SEMESTER – NOVEMBER 2022****UBU 3401 – ELEMENTS OF ORGANIZATIONAL BEHAVIOUR**

Date: 01--12-2022

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

SECTION A**Answer ALL the Questions****1. Define the following: (5 x 1 = 5 Marks)**

a)	Organizational Behaviour.	K1	CO1
b)	Attitudes.	K1	CO1
c)	Perception.	K1	CO1
d)	Groups.	K1	CO1
e)	Leadership.	K1	CO1

2. Fill in the blanks: (5 x 1 = 5 Marks)

a)	OB Helps to understand behaviour of human in _____.	K1	CO1
b)	_____ is the process of stimulating people to actions to accomplish the goals.	K1	CO1
c)	_____ is recognised as father of Human relations.	K1	CO1
d)	_____ is solely responsible for managing individual's career.	K1	CO1
e)	_____ embodies a team concept, is based on the principle of mutual contribution by employer and employees.	K1	CO1

3. Match the following: (5 x 1 = 5 Marks)

a)	OB Model	-	Compromise	K2	CO1
b)	Personality	-	Ability to act	K2	CO1
c)	Power	-	Individual differences	K2	CO1
d)	Storming	-	Resistance arises to task and method	K2	CO1
e)	Negotiation	-	Collegial	K2	CO1

4. True or False: (5 x 1 = 5 Marks)

a)	Stereotyping generally affects the Organisation structure.	K2	CO1
b)	The science of studying human behaviour is Psychology.	K2	CO1
c)	Esteem need improves the confidence level of an employee when satisfied.	K2	CO1
d)	Sociology is a Study of Group Behaviour.	K2	CO1
e)	I am going to apologies for my mistake is an example of Behavioral component of attitude.	K2	CO1

SECTION B**Answer any TWO of the following in 150 words (2 x 10 = 20 Marks)**

5	Interpret the elements of Organizational Behaviour.	K3	CO2
6	Determine the Characteristics and Importance of Attitude.	K3	CO2
7	Prepare the factors influencing Perception.	K3	CO2
8	Explain Group Decision Making.	K3	CO2

SECTION C

Answer any TWO of the following in 150 words (2 x 10 = 20 Marks)

9	Compare and contrast Organizational Behaviour Model.	K4	CO3
10	Examine the Factors influencing personality.	K4	CO3
11	Classify the Stages of Group Development.	K4	CO3
12	Analyse the process of negotiation.	K4	CO3

SECTION D

Answer any ONE of the following in 250 words (1 x 20 = 20 Marks)

13	Evaluate the challenges and Opportunities for OB.	K5	CO4
14	Assess the causes of job satisfaction and job dissatisfaction.	K5	CO4

SECTION E

Answer any ONE of the following in 250 words (1 x 20 = 20 Marks)

15	Develop the factors contributing to Political Behaviour.	K6	CO5
16	Prepare the sources and consequences of Stress.	K6	CO5

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