



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.Com. DEGREE EXAMINATION – COMMERCE**

**FIFTH SEMESTER – APRIL 2015**

**CO 5502 – HUMAN RESOURCE MANAGEMENT**

Date : 25/04/2015  
Time : 01:00-4:00

Dept. No.

Max. : 100 Marks

**PART – A**

**ANSWER ALL THE QUESTIONS:**

**(10 x 2 = 20 marks)**

1. Define Human Resource Management.
2. Mention any four functions of Human Resource Management.
3. What is planning?
4. What is job specification?
5. Define recruitment.
6. What is an Interview?
7. What is Organizational Development?
8. Give any two advantages of Training.
9. Define Motivation.
10. What is Performance Appraisal?

**PART – B**

**ANSWER ANY FOUR QUESTIONS:**

**(4 x 10 = 40 marks)**

11. Explain the importance of Human Resource Management.
12. Elaborate the changing roles of a HR manager.
13. Describe the merits of Job analysis.
14. Briefly explain the Recruitment process of an Organization.
15. Enumerate the objectives of Training.
16. Explain the importance of Motivation.
17. Discuss briefly the methods of Performance appraisal.

**PART – C**

**ANSWER ANY TWO QUESTIONS:**

**(2 x 20 = 40 marks)**

18. Elaborate the characteristics and objectives of Human Resource Planning.
19. Describe the various steps involved in selection process.
20. Analyze in detail, the different types of Training methods.
21. Compare Maslow's hierarchy of need's theory with F. Herzberg's theory (Hygiene-Motivator).

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