



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – ECONOMICS & SOCIOLOGY

THIRD SEMESTER – APRIL 2016

CO 3203 - INDUSTRIAL RELATIONS

Date: 04-05-2016
Time: 09:00-12:00

Dept. No.

Max. : 100 Marks

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. Define Industrial Relations.
2. Write a note on Collective Bargaining in India.
3. What do you mean by Trade Union?
4. Explain the term Strike.
5. List out the causes for the dispute.
6. What is a Shop Council?
7. Give a brief note on workers participation in management.
8. What is Grievance?
9. Explain the term 'Closure'.
10. What are the approaches to employee discipline?

SECTION – B

Answer any FOUR questions:

(4 x 10 = 40 marks)

11. Explain in brief the need and importance of a Trade Union.
12. Discuss the factors influencing the workers participation in Management.
13. Why Collective Bargaining has not flourished in India? –Explain.
14. Describe the various forms of strikes with an example.
15. Why indiscipline arises among employees in an organization?
16. Bring out the model of a Grievance Procedure with the organizational chart.
17. Explain the desirable features of a Grievance Procedure in an organization.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. Explain in detail the steps involved in Collective Bargaining Process.
19. What are the different kinds of punishment that are inflicted to the workers for mis-conduct in the organization?
20. Discuss the methods for prevention and resolution of Industrial disputes in an organization.
21. Explain in brief the functions of Trade Unions.
