

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**



**B.Com. DEGREE EXAMINATION – COMMERCE**

**SIXTH SEMESTER – NOVEMBER 2022**

**UCO 6503 – HUMAN RESOURCE MANAGEMENT**

Date: 03-12-2022

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

**SECTION – A**

**ANSWER ALL QUESTIONS:**

**(10x 2 = 20 marks)**

1. Define Human Resource Management.
2. What do you mean by Manpower Planning?
3. Explain the term Job Analysis.
4. Write a note on 'Promotion'.
5. What is Training?
6. What is Leadership?
7. Write a note on Performance Appraisal System.
8. List out the approaches to employee discipline.
9. What is Selection?
10. Define Employee Grievance.

**SECTION – B**

**ANSWER ANY FOUR QUESTIONS:**

**(4x 10 = 40 marks)**

11. What are the steps involved in the process of Selection? –Explain.
12. Explain in brief Maslow's need theory of Motivation.
13. Discuss the stages involved in Manpower Planning.
14. Explain the concept of 'Hot Stove Rule'.
15. What are the various roles played by a HR Manager in an organization?
16. Describe the model of a grievance procedure with an organizational chart.
17. Bring out the importance of Human Resource Management.

**SECTION – C**

**ANSWER ANY TWO QUESTIONS:**

**(2 x 20 = 40 marks)**

18. Describe in detail the functions of Human Resource Management.
19. Enumerate in detail the reasons as to why grievance arises among employees in an organization.
20. Define Recruitment. Explain the various sources of recruitment with an example.
21. Discuss the future growth of Human Resource Management in India.

#####